

# WHAT TO EXPECT NOW THAT YOU HAVE SOLAR!



**Congratulations** on your solar system purchase and installation! You have now joined a massive movement of homeowners that help care for the earth and save money while doing it.

What should you be expecting moving forward after installing solar?

Here are things to know....



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## Make sure you are **receiving credit to save money!**

- ☀️ **Contact your utility company to take advantage of their solar program** to receive solar credit for the energy you are producing.
- ☀️ You may be able to choose a different electric provider that gives beneficial rates for solar customers.
- ☀️ It will take up to **2-3 billing cycles for your utility bill to reflect solar energy production.**
- ☀️ Questions about your utility bill or how to read it? Please contact your utility provider.



## Watch your system produce energy by **checking out the monitoring app!**



- ☀️ There's an app for that! Use the information provided to set up your monitoring account and **check out your energy production.**
- ☀️ Data is delayed and not in real time due to how data is stored and communicated. **Review the data from the previous day** to get an accurate picture of system production.
- ☀️ We recommend you **check the app monthly** to make sure all is working as designed.

## **Maintenance is easy** and you can do it, or we can!

- ☀️ The glass covering on solar panels can become soiled by dust or tree pollen, and you may consider periodic cleaning.
- ☀️ Take safety precautions when cleaning your panels, including:
  - o Turning the system completely off.
  - o Use proper safety equipment if accessing the roof.
  - o Use mild soap and water on the panels (no chemical cleaners).
- ☀️ **Texas Solar is happy to clean the solar panels for you**, for which a service fee is charged.



## Should issues arise, pick up the phone and **call us, as we are happy to help!**



- ☀️ **We guarantee our installation workmanship.** Should you discover an issue with our workmanship during the installation process, call our Customer Service Specialist for immediate assistance at 210-607-2201.
- ☀️ If you find that your system is not working as designed, we can help with that as well. **We can assist with system issues after installation**, for which a service fee is charged.